

MINIMUM TERMS & CONDITIONS

Schafli Rd, Chintsa, East London | 087 350 4310



1. Detailed description of goods and/or services

Olivewood Private Estate and Golf Club is a business in the hospitality industry that provides leisure and accommodation services.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 2 days and delivery confirmed by way a booking number.

3. Export restriction (Optional)

The offering on this website is available to South African clients only.

4. Return and Refunds policy

The provision of goods and services by Olivewood Private Estate and Golf Club is subject to availability. In cases of unavailability, Olivewood Private Estate and Golf Club will refund the client in full within 30 days. In the event of cancellation the following rules shall apply: 14-0 days prior to arrival – 50% cancellation fee applies. Less than 7 days prior/no show – 100% cancellation fee applies. Cancellation must be made in writing to joinus@olivewoodestate.com

5. Customer Privacy policy

Olivewood Private Estate and Golf Club shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for Olivewood Private Estate and Golf Club via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Olivewood Private Estate and Golf Club separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Olivewood Private Estate and Golf Club takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and (Your Company) chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

Olivewood Private Estate and Golf Club may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Olivewood Trade and Invest 23 (PTY) Ltd (private company) based in South Africa trading Olivewood Private Estate and Golf Club and with registration number 2009/022876/07.

14. Olivewood Private Estate and Golf Club contact details

Company Physical Address: Schafli Road, East Coast Resorts, East London

Email: joinus@olivewoodestate.com

Telephone: 087 350 4310